



4,662

↓ -846 (5,508)
Total number of calls to surgery:



4,560

↓ -448 (5,008)
Number of calls answered within two minutes:



102

↓ -398 (500)
Number of calls abandoned:



4,088

↑ 27 (4,061)

Items issued via prescription:



443

↑ 67 (376)
Referrals Made:



124

↑ 1 (123)

Fit Notes Issued:



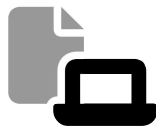
256

↑ 2 (254)
Administrative Communications Issued (letters/emails):



581

↓
-1,669 (2,250)
Text Messages Sent and Received:



656

↓
-209 (865)
Total digital requests submitted to practice:



4,322

↓
-987 (5,309)
Appointments - Total:



4,043 (93.545%)

↓ -938 (4,981)
Appointments - Seen:



279 (6.455%)

↓ -49 (328)
Appointments - DNA:

