



Total number of calls to surgery:

4,927

↑ 935 (3,992)



Number of calls answered within two minutes:

4,801

↑ 1,106 (3,695)



Number of calls abandoned:

126

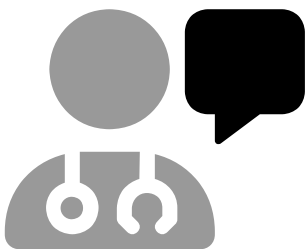
↓ -171 (297)



Items issued via prescription:

4,208

↑ 219 (3,989)



Referrals Made:

385

↑ 62 (323)

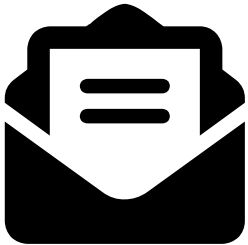




Fit Notes Issued:

133

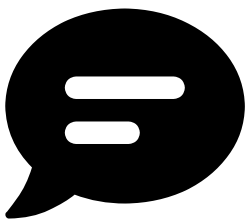
↑ 24 (109)



Administrative Communications Issued (letters/emails):

238

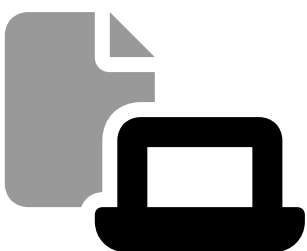
↑ 9 (229)



Text Messages Sent and Received:

1,054

↑ 8 (1,046)



Total digital requests submitted to practice:

658

↑ 227 (431)



3 974

