



Total number of calls to surgery:

4,541

↓ -386 (4,927)



Number of calls answered within two minutes:

4,444

↓ -357 (4,801)



Number of calls abandoned:

97

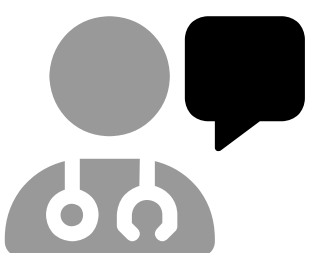
↓ -29 (126)



Items issued via prescription:

4,213

↑ 5 (4,208)



Referrals Made:

396

↑ 11 (385)

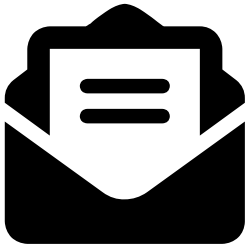




Fit Notes Issued:

111

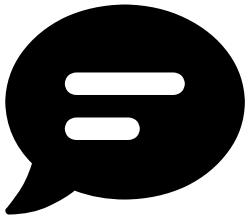
↓ -22 (133)



Administrative Communications Issued (letters/emails):

316

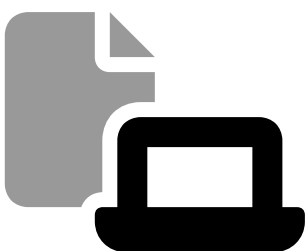
↑ 78 (238)



Text Messages Sent and Received:

1,144

↑ 90 (1,054)



Total digital requests submitted to practice:

751

↑ 93 (658)

