



Total number of calls to surgery:

4,483

↓ -58 (4,541)



Number of calls answered within two minutes:

4,346

↓ -98 (4,444)



Number of calls abandoned:

137

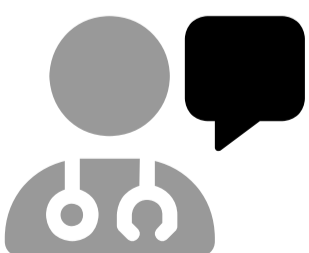
↑ 40 (97)



Items issued via prescription:

4,216

↑ 3 (4,213)



Referrals Made:

408

↑ 12 (396)

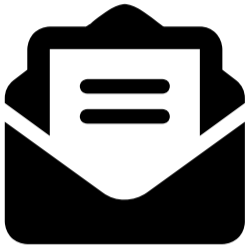




Fit Notes Issued:

132

↑ 21 (111)



Administrative Communications Issued (letters/emails):

256

↓ -60 (316)



Text Messages Sent and Received:

1,560

↑ 416 (1,144)

