Barlow House Surgery - April 2024

4,762

↑ **279 (4,483)**

Total number of calls to surgery:

4,665

↑ **319 (4,346)**

Number of calls answered within two minutes:

97

↓ **-40 (137)**

Number of calls abandoned:

4,282

↑ **66 (4,216)**

Items issued via prescription:

431
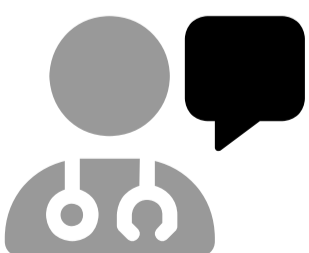
↑ **23 (408)**

Referrals Made:

Fit Notes Issued:

146

↑ 14 (132)

Administrative Communications Issued (letters/emails):

260

↑ 4 (256)

Text Messages Sent and Received:

1,494

↓ -66 (1,560)

Total digital requests submitted to practice:

850

↑ 50 (800)