



Total number of calls to surgery:

5,025

↑ 362 (4,663)



Number of calls answered within two minutes:

4,895

↑ 336 (4,559)



Number of calls abandoned:

130

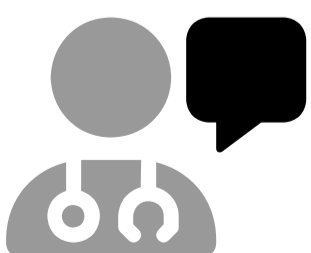
↑ 26 (104)



Items issued via prescription:

4,214

↑ 43 (4,171)



Referrals Made:

450

↑ 32 (418)