



4,564

↓ -122 (4,686)

Total number of calls to surgery:



4,138

↓ -3 (4,141)

Number of calls answered within two minutes:



425

↓ -120 (545)

Number of calls abandoned:



4,093

↓ -111 (4,204)

Items issued via prescription:



424

↑ 50 (374)

Referrals Made:



132

↑ 5 (127)

Fit Notes Issued:



268

↑ 9 (259)

Administrative Communications Issued (letters/emails):



1,421

↑ 132 (1,289)

Text Messages Sent and Received:



1,021

↑ 62 (959)

Total digital requests submitted to practice:



4,006

↑ 124 (3,882)

Appointments - Total: