Data Activity October 2025

Barlow House Surgery - October 2025

5,467 ↑ 1,106 (4,361) Total number of calls to surgery:	**3,068** ↓ -1,083 (4,151) Number of calls answered within two minutes:	**689** ↑ 389 (300) Number of calls abandoned:
3,810 ↓ -55 (3,865) Items issued via prescription:	**326** ↑ 5 (321) Referrals Made:	**134** ↑ 14 (120) Fit Notes Issued:
234 ↑ 13 (221) Administrative Communications Issued (letters/emails):	**1,956** ↑ 225 (1,731) Text Messages Sent and Received:	**989** ↓ -30 (1,019) Total digital requests submitted to practice:
5,074 ↑ 1,075 (3,999) Appointments - Total:	**4,821 (95.014%)** ↑ 1,009 (3,812) Appointments - Seen:	**253 (4.986%)** ↑ 66 (187) Appointments - DNA: