Data Activity May 2026

Barlow House Surgery - May 2026

4,052
↓ -798 (4,850)
Total number of calls to surgery:

2,617
↓ -1,636 (4,253)
Number of calls answered within two minutes:

387
↓ -210 (597)
Number of calls abandoned:

4,230
↓ -36 (4,266)
Items issued via prescription:

356
↑ 2 (354)
Referrals Made:

149
↓ -2 (151)
Fit Notes Issued:

460
↓ -5 (465)
Administrative Communications Issued (letters/emails):

1,589
↓ -18 (1,607)
Text Messages Sent and Received:

989
↓ -22 (1,011)
Total digital requests submitted to practice: